

Privacy Policy

Welcome to our website. We are glad that you are interested in our company. We take protecting your personal data very seriously. We process your data in accordance with the applicable legislation on the protection of personal data, in particular with the General Data Protection Regulation (GDPR) and the national legislation applicable to us.

In this privacy policy we inform you in detail about the processing of personal data by HEINZ-GLAS Działdowo Sp. z o.o. and about your rights.

Personal data is the information that identifies a natural person. It includes in particular: name and surname, date of birth, address, telephone number, e-mail address and IP address.

Data is considered anonymous if it cannot be associated with a user.

Personal Data Controller

Address: HEINZ-GLAS Działdowo Sp. z o.o. | ul. Władysława Jagiełły 40 | 13-200 Działdowo | Poland
Contact information: www.hgd.pl, tel. +48 23 697 01 03, fax +48 23 697 01 64

Your rights as a data subject

Firstly, we would like to inform you about your rights as a data subject. These rights are governed by Articles 15 to 22 of the GDPR. They include:

- Right of access (Article 15 of the GDPR),
- Right to erasure (Article 17 of the GDPR),
- Right to rectification (Article 16 of the GDPR),
- Right to data portability (Article 20 of the GDPR),
- Right to restriction of processing of personal data (Article 18 of the GDPR),
- The right to object to the processing of personal data (Article 21 of the GDPR).

In order to exercise these rights, please contact us at the following e-mail address: rodo@heinz-glas.com. The same applies to questions about data processing in our company. We also inform you that you are entitled to lodge a complaint with a supervisory authority.

The right to object

We would like to draw your attention to the following issues related to the right to object:

If we process your personal data for the purposes of direct marketing, you have the right to object to the processing of your data at any time without giving reasons. This also applies to profiling, insofar as it is associated with such direct marketing.

If you object to the processing of your personal data for the purposes of direct marketing, we will no longer process your personal data for this purpose. Objections are free of charge and can be made in any form, preferably at the following e-mail address: rodo@heinz-glas.com.

If the processing of your personal data is based on our legitimate interest, you can object at any time to the processing of your data for reasons related to your particular situation; this also applies to profiling carried out on the aforementioned basis.

In this case, we will stop the processing of your personal data unless we can demonstrate a legitimate basis for the processing, overriding your interests, rights and freedoms, or the processing of your data is intended to establish, enforce or defend legal claims.

Purposes and legal grounds for processing of personal data

The processing of personal data complies with the GDPR regulations and all other applicable data protection regulations. The legal bases for data processing derive in particular from Article 6 of the GDPR.

We process your data in order to establish business relationships, fulfil contractual and legal obligations, fulfil contracts, offer products and services and strengthen customer relationships, which may include analysis for marketing purposes and direct marketing.

Your consent may also form the basis of the processing. If we receive your consent, we will inform you about the purposes of the processing and your right to withdraw your consent.

Sharing personal data to third parties

We may disclose your personal data to third parties only if we are required to do so by law or if you give us your consent. In other cases, we will not disclose your data to third parties unless we are required to do so by law (disclosure to public authorities such as supervisory or law enforcement authorities).

Recipients / categories of recipients

As part of our organisation, we ensure that access to personal data is granted only to those persons who require it in order to perform their contractual or legal obligations. In many cases, our individual departments use the support of service providers to carry out the tasks assigned to them. Appropriate Personal data processing agreements have been concluded with all those service providers.

Transfer / intention to transfer of data to third countries

The transfer of data to third countries (outside the European Union or the European Economic Area) takes place only if it is necessary for the performance of contractual obligations, required by law or if you have given your consent.

We pass on your personal data to service providers or companies from our group outside the European Economic Area: China, India, Peru, Russia, Switzerland and USA. We ensure an adequate level of protection of personal data through our internal procedures in accordance with GDPR.

Data retention period

We store your data for as long as it is necessary for the purpose of the processing. We would like to point out that many legal storage periods are associated with the necessity of further data processing (in the form of recording). This applies in particular to obligations arising from commercial or tax law. If there is no obligation to store data for a specified period of time, the data will be systematically deleted once the given purpose is achieved. Furthermore, we are entitled to process your personal data if you have given us your consent or - in case of legal disputes - if it is necessary for the purposes of proof, for the period of limitation of claims.

Secure data transmission

In order to best protect the personal data processed by us against accidental or intentional modification, loss, destruction or unauthorised disclosure or access, we apply appropriate technical and organisational security measures. The applied security level is constantly monitored in cooperation with security experts and adapted to new security standards.

Obligation to provide data

The provision of certain personal data is necessary for the establishment, performance and termination of contractual relations and the fulfilment of the contractual and legal obligations associated with them. The same applies to the use of our website and the various functions available on it.

Details on this subject are provided in the above section. In some cases, data must also be collected or made available under the provisions of law. Please note that you cannot process an inquiry or perform a contractual obligation without providing this data.

When you visit our website, we collect and process the following data:

- information about the website that you use to visit us
- your web browser and operating system
- the IP address allocated by the Internet service provider
- requested files, uploaded amount of data, downloads / export of files
- information about the websites you open, including date and time

Contact by e-mail (Article 6(1)(a) and (b) of GDPR)

If you contact us by e-mail, we will process the personal information you provide in your e-mail solely for the purpose of processing your inquiry.

Advertising objectives for existing customers (Article 6(1)(a) and (f) of GDPR)

The HEINZ-GLAS Group is interested in maintaining customer relations and providing information and offers related to our products and services. That is why we process your data for the purpose of direct marketing. If you have agreed to this, we will also send you relevant information and offers by electronic means.

If you do not wish to do so, you can object at any time to the use of your personal data for direct marketing purposes; this also applies to profiling, as long as it is associated with direct marketing. If you object, we will stop processing your personal data for this purpose. If the processing is based on your consent, you can always withdraw your consent.

Objections are free of charge and can be made in any form, preferably at the following e-mail address e-mail: rodo@heinz-glas.com or by post to the address: HEINZ-GLAS Działdowo Sp. z o.o., ul. Władysława Jagiełły 40, 13-200 Działdowo.

If the processing is based on your consent, your consent may be withdrawn at any time without affecting the lawfulness of the processing carried out before withdrawal of your consent.

Automated individual decision-making

We do not use a fully automated processing to make decisions.

Cookies (Art. 6(1)(f) of the GDPR)

Our websites use so-called cookies. They are used to make our website more user-friendly, more effective and safer. Cookies are small text files that are stored on your computer by your browser (locally on your hard drive). Cookies allow us to analyse how users use our websites. Therefore, we can design the content of our website according to the needs of our visitors.

Most of the cookies we use are called „session cookies“. They will be automatically deleted after your visit. Persistent cookies are automatically deleted from your computer when the expiration date expires (usually after six months) or you delete them yourself before the expiration date.

Cookies are stored on your computer and transferred from your computer to our website. Therefore, as a user you have full control over the use of cookies. By changing the settings of your web browser, you can disable or restrict the transfer of cookies. In addition, you can delete cookies that have already been saved at any time via your web browser or other software. This is possible in all popular web browsers.

Please note: If you disable cookies, not all features of our website may be fully functional.

The details of how cookies are managed vary depending on the browser you are using:

- Internet Explorer
<https://support.microsoft.com/pl-pl/help/17442/windows-internet-explorerdelete-manage-cookies>
- Mozilla Firefox
<https://support.mozilla.org/pl/kb/ciasteczka>
- Google Chrome
<https://support.google.com/chrome/answer/95647?hl=pl>
- Opera
<https://help.opera.com/pl/latest/web-preferences/>

Online offers for children

Persons under 16 years of age cannot provide us with any personal data or consent to the processing of personal data without the permission of a legal guardian. We encourage parents and guardians to actively participate in their children's online activities and interests.

Links to websites of other entities

Our website may also contain links to third-party websites, which are clearly identifiable. In the event that links to websites of other entities are available, we have no influence on their content. Therefore, we do not assume any liability for the content of external websites. The respective entity or the website administrator is always responsible for the content of these pages.

The linked websites were checked at the time of their linking for possible legal violations and identifiable infringements. No illegal content was found at the time of the linking. However, continuous monitoring of the content of linked sites is not justified without concrete evidence of infringement. Upon notification of an infringement, such links will be immediately removed.